



PROVIDER NETWORK NEWS AND NOTES May 21, 2008 – Meeting



FROM THE DIRECTOR...

Bruce Kamradt, Director, Wraparound Milwaukee, gave the following updates:

Wraparound enrollment is high due to REACH. There are approximately 750 youth enrolled - Wraparound's goal is 800.

Wraparound was again rewarded the grant to provide services under the FISS program. FISS is currently serving approximately 70 families.

Wraparound is in discussion with Children's Community Health Plan to provide some Case Management services for their HMO enrollees.

No decisions have been made to date on group homes and the plans for next year.

PROVIDER NETWORK UPDATE

Transportation Service Updates

Jeannine Maher announced that there have been some changes in the service description for transportation. Changes on how reimbursement is done and automated transportation log submission will be implemented in June. A meeting is scheduled with the transportation providers to review updates.

Wraparound opened up recruitment for transportation and is reviewing about nine potential transportation providers.

Updating Clinician Specialties

Ms. Maher reported that she is working with IT to create a computer generated form to be used by clinicians to list their specialties to be updated and put in Synthesis.

Phone Lists

Providers were reminded that the telephone directories for Wraparound Administration, Care Coordinators and REACH Care Coordinators can be found on the website.

A new page has also been added to the website, which includes the meeting notes from this meeting (the Bi-monthly Provider meetings).

FINANCE UPDATE



Janet Friedman thanked all providers for their cooperation in submitting invoices in a timely manner. Ms. Friedman asked that they continue to work with the Care Coordinators and their supervisors to get authorizations in Synthesis.

Agencies should be doing their invoicing in Synthesis.

If you have any questions regarding billing, you can contact Ms. Friedman at 257-7597.

MOBILE URGENT TREATMENT TEAM (M.U.T.T.)

Dr. Chris Morano reported that visitors from Washington, D.C. toured Wraparound and M.U.T.T. to receive information on the program/services. They were very excited about the idea of continuum of services and utilization of community resources.

Dr. Morano announced that Lad Lake is opening a transitional school. The open house is May 21.

QUALITY ASSURANCE UPDATE

Cultural Diversity Committee

Pam Erdman distributed a cultural diversity self-assessment checklist to be used as a tool for clinicians/agencies. Ms. Erdman encouraged providers to complete the assessment and use the results as an opportunity to have a diversity discussion within ones agency.

Ms. Erdman announced that the Cultural Diversity mission/goals statement was completed, which includes the committee's goals for next year.

The committee is always looking for new members. If your agency is interested in Cultural Diversity training, please call Pam Erdman at 257-7608.



Policy and Procedure

Sign-Off Sheets

Ms. Erdman reported that there are still 12 agencies that have not submitted their sign-off sheets. Follow-up calls/emails will be made to these agencies. Sign-off sheets can be faxed to the QA Department at 257-7575.

COMMUNITY HAPPENINGS

Youth Council

Amanda O'Day, Running Rebels Community Organization, thanked Dr. Kozel and Dr. Herman for attending the meeting for the Q&A session with the youth. Ms. O'Day also thanked Wraparound for providing the food. She encouraged all providers to attend meetings. The Youth Council meetings take place on the 3rd Monday of the month. The next meeting is June 16 from 4:00 p.m. to 5:30 p.m.

Annual Picnic is Wednesday, July 23 at Lincoln Park from 11:00 a.m. to 2:00 p.m. The youth/families will enjoy a fun afternoon with food, music and games.

If anyone is interested in volunteer to assist at the picnic, please call Amanda at 264-8222 or Rob Bergeson at 358-7960.

Youth Mental Health Connections

Lynn Godec, Shorehaven Behavioral Health, announced that Mental Health America is compiling a Mental Health database of providers.

The Youth Mental Health Connection meetings take place on the 3rd Monday of the month. The next meeting is June 16.

Ms. Godec gave an update on the **Clinicians of Color** at the request of Bevelyn Johnson:

- ♦ Brown bag lunch, July 18. **Topic:** Title 19 Billing
- ♦ Brown bag lunch, September 19. **Topic:** Mental Health Connection in Schools
- Brown bag lunches will take place at Aurora Family Service, 3200 W. Highland Blvd from 11:30 a.m. to 1:00 p.m.**
- ♦ Annual Conference, November 19.

SYNTHESIS ENHANCEMENTS

Aggie Hale, guest speaker at today's meeting, gave an update on the new changes in Synthesis. Agencies can now use Synthesis to submit requests for Resource Guide changes. Selecting the "Vendor Update" link on

the Table of Contents in Synthesis accesses update requests. If you currently have Synthesis access, email Theresa Randall at Theresa.Randall@milwcnty.com to request that Vendor Update be added to your existing access. Aggie distributed a handout that gives the 3-step process on how to submit update requests.

The Provider Network area will review Service description changes first. Descriptions should be one paragraph long or 5 lines of text. Services that are not reimbursable by Wraparound will not be included in descriptions. A service description should be entered for each group of service you provide. Update requests will be reviewed on a weekly basis.

Residential providers can now submit the JSO reports in Synthesis.

Wraparound also includes community resources in the Resource Guide, which are free/low cost services that youth/families can access. Community resource information can be forwarded to Aggie.

ANNOUNCEMENTS

Children's Community Health Plan is looking for therapists that speak Chinese. If you know anyone, please contact Jeannine Maher at 257-7835.

AJA won several awards at the 8th Annual Wisconsin Association of Child and Family Youth Care Professionals Award Celebration.

- ♦ Winner - Youth Care Worker Dedication Award - Erma Mosley
- ♦ First Runner Up - Youth Care Worker - New Comer Award - Keena Mitchell
- ♦ First Runner Up - Agency of the Year - AJA Enterprise, LLC

Great Job AJA!



NEXT PROVIDER MEETING

Wednesday, July 16th – 10:00 a.m.
9501 Watertown Plank Rd. – Auditorium

WHAT'S AHEAD...

New Vendor Orientation
Tuesday, August 12 – 9am – 12pm
Wraparound Offices – Room 212

If you have any questions and/or would like to RSVP your staff, please contact Theresa Randall at 257-8108.